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| Role title | Web Developer |
| Reports to | Head of IT |
| Working hours | Full time/Permanent |
| Location | Inntravel, Near Castle Howard, York |

Role Purpose:

Inntravel's intranet system is a fundamental component in the delivery of tailored travel arrangements and holiday packages to customers as well as central to the delivery of the next generation of booking/reservation system applications (TISv2).

Working alongside the Head of IT and the IT Systems Support & Software Developer; the WD will maintain the existing portfolio of intranet applications and reporting systems, including enhancements to these applications to meet the growing/developing needs of the business. The WD will also be engaged in the future development of the new booking/reservation system which will migrate the functionality of the TIS application from SQLWindows/SQLBase to the intranet and SQL Server platform.

While the role is primarily dedicated to the maintenance and development of the intranet systems, the WD also plays a role within the operation of the wider IT Team providing user support to Inntravel's office-based staff, homeworkers, overseas consultants and other associates for a wide range of typical issues and it is expected that the WD will learn other aspects of the department's activities to provide this additional back-up support. This would include some knowledge of Inntravel's network, security and telecommunications systems.

Responsibilities & Tasks:

- **Intranet Development**
 - Maintain the existing portfolio of intranet application;
 - Liaise with other Inntravel staff to define requirements for new systems and/or enhancements to existing systems;
 - Prepare development/enhancement proposals to be used to determine the priorities for the IT development programme.
- **Future Development**
 - Assist the Head of IT and the IT Systems Support & Software Developer in the specification, design and development of the new booking/reservation system.
- **Reporting Systems**
 - Provide assistance to the IT Systems Support & Software Developer in the maintenance of the various Inntravel reporting systems, and the on-going development and integrations of future reporting systems into Inntravel intranet platform.
- **User Support**
 - Provide user support to Inntravel's office-based staff, homeworkers, overseas consultants and other associates in resolving technical problems with Inntravel's IT systems;
 - Provide training and coaching to Inntravel staff on the operation of IT equipment and Inntravel systems.
- **Other Tasks**
 - Be constantly mindful of the security of the internal and external systems Inntravel uses, and alert the Head of IT or IT Infrastructure Specialist should any failure or weakness be identified;
 - Any other duty as required by management commensurate with the post.

Role Scope:

➤ Key Skills

- A multi-skilled, experienced, developer able to provide creative solutions using a wide range of web-based (and other) technologies;
- Ability to demonstrate concept through to end product web site design and full cycle implementation;
- Has a dynamic and logical approach to problem solving under pressure;
- Good communication skills, both verbally and in writing;
- Able to demonstrate the ability to work within a team structure and hold relationships with external suppliers in order to deliver web projects.
- **Essential knowledge**
PHP, HTML, DHTML, XHTML, CSS, XML, XSLT, XPATH, JavaScript, JQuery, JQueryUI, AJAX, SOAP, T-SQL, MSSQL 2014
- **Highly desirable**
HTML5, CSS3, RWD, web frameworks, SQLBase
- **Advantageous**
C#, VB.NET, .NET framework

➤ Personal Characteristics

- An enthusiastic team player, with good inter-personal skills, willing to support other members of the IT Team and train/coach/share knowledge with unskilled users across the full range of IT services;
- Highly self-motivated to identify new developments and opportunities, and to continuously enhance specialist IT skills and knowledge;
- Keen eye for detail with the ability to prioritise and work effectively under pressure;
- Commitment to Inntravel's core purpose and values;

➤ Working Relationships

- IT Team.
- All areas of the business to define requirements for systems, shape these through the design process, and implement.
- External service providers (e.g. ISP, CSP).

Inntravel – inspiring individual discovery
Expertise through knowledge and experience
Respect for the places and people we work with
 Embracing **individuality** and **creativity**
Trust through openness and integrity
 Shared **enthusiasm** and **pride** in all we do