



Travel with purpose.
Our 2026 impact report.



Inntravel





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Hadrian's Wall, UK

About this report

This is Inntravel's first impact report. You will find details of progress against our most material issues throughout and a summary of our targets with more detailed data on the back pages.

Unless otherwise stated, data and commentary refer to an extended 14-month financial year from 1 November 2024 to 31 December 2025. Climate change data on [pages 9–15](#) and [38](#) relate to the 12-month period from 1 November 2024 to 31 October 2025.





Foreword



Welcome to our 2026 impact report.

It feels like I've only just got my feet on the ground as Inntravel's Managing Director, but what's been clear from the moment I started in late 2025 is that responsible travel – in all its senses – has always been at the heart of everything. It's in the route-finding, the hotel-picking, the culture, the partners we work with, and the everyday decisions from every member of the team. Staying true to Inntravel's core beliefs – and even striving to do more while other businesses lose focus of their climate and sustainability priorities – keeps us in our stride.

To date, my career has been defined by leading purpose-driven businesses where business is a force for good. I'm a strong believer that we should be held accountable for our Planet and People goals as well as our profitability, which is why I'm delighted – and honoured – to be presenting Inntravel's first ever stand-alone Impact Report in its 40-year history.

It comes at a pivotal moment. Over the last year, we certified as a B Corp™, becoming a proud member of a community of businesses equally committed to having a positive impact. A big focus has been finding ways to reduce the carbon emissions associated with our holidays and training staff to become carbon literate. We support carbon removal projects with our partner Klimate, which, together with our charitable donations totaled 1% of revenue last year. And we've continued to partner with some fantastic charities, including Rewilding Britain, Wild Ingleborough and Conservation Collective, supporting projects that make a difference on the ground.

And so, I present this report as an open and honest account of our progress, our achievements, our challenges, and our priorities over the coming year. It's our statement to our customers, colleagues, and partners about our ambitions and plans for addressing our impact.

While we know the path ahead is long and winding, we look forward to taking you on this journey towards a future of more meaningful, purposeful travel with us.

Michael Edwards
Inntravel Managing Director



About us

Inntravel is a pioneer and specialist in self-guided holidays, including walking, cycling and journeys by rail.

For over 40 years, we've championed authentic travel, across Europe.

In August 2025, we and our sister brands within Hotelplan UK became part of DERTOUR UK.



Clusane Sebino Nature Reserve in Italy

The Inntravel way

Our 'business as usual' incorporates a respect for community that is deeply embedded and integral to our brand, along with a desire to provide a more authentic experience for our customers:

- Our holidays are for individuals rather than groups.
- Our self-guided holidays often take guests off the beaten track; or where we visit more popular destinations, provide an 'Inntravel' take on them – with walks and itineraries that take our customers away from the crowds, offering opportunities to support local businesses along the way.
- The relationships we build with small, family-run hotels and local service providers allow us to fulfil more meaningful experiences as well as contribute to local economies.

For five years in a row, Inntravel has been endorsed as the only Which? Recommended Provider for self-guided holidays.

Our office near York



Key facts¹

223

holidays

20

countries across Europe

15,000

customers 2024/5

84

staff (full time equivalent)



1. As at end of October 2025.



Our 2025 highlights



1. Our full carbon footprint (CO₂e per person per night) covering scopes 1, 2 and 3, but excluding flights booked by customers which we report separately – see more on [pages 10–11](#).

91.7

B Impact score.
We certified as a
B Corp in May 2025



34%

of staff certified Carbon
Literate by the Carbon
Literacy Project
(2024: 0%)

Carbon Literacy Project



39

learning events in-person
and live online sessions
(2024: 38)



19%

reduction in carbon
emissions intensity¹
since 2019



29%

of volunteer days used
– all staff can take up to
two volunteer days per
year (2024: 29%)



5%

of customers travelled
at least one way to their
holiday by rail (2024: 5%)



1,217t

of carbon removal
contracted with Klimate
(5,096 tonnes since 2023)



92

'workation' days – staff can
work from anywhere for
up to 6 weeks per year
(2024: 55 days)



3

charity partnerships to
restore nature and support
grassroots environment
projects (2024: 3)



£106,665

donated to charitable
causes (2024: £111,531),
0.4% of revenue





We achieved B Corp certification in May 2025 with a score of 91.7. This is well above the 80 required to become B Corp.



Proud to be B Corp

Over 40 years ago, when Richard Hearn founded Innttravel, his vision was to create holidays with meaning. Holidays that add value to the places Innttravellers visit. Holidays that have a lower impact, on the environment, wildlife, and the landscapes we cherish. And holidays that can be a force for good, on the communities and businesses in the destinations we visit.

This laid the foundations for our journey to B Corp and we're delighted to have met the high standards of social and environmental performance, public transparency, and legal accountability needed.

This is a journey we're proud to be undertaking with a growing global community of like-minded businesses as part of a global effort towards a more inclusive, equitable, and sustainable economy.

B Corp is a process of continual improvement. You can read more about our progress and targets for B Corp topic areas on the following pages, as well as our targets summary on [pages 36–37](#), where our priorities are also mapped against the UN Sustainable Development Goals:

[Stakeholder governance \(page 35\)](#)

[Fair work \(pages 31–32\)](#)

[Justice, equity, diversity, and inclusion \(page 29\)](#)

[Human rights \(page 23\)](#)

[Climate action \(pages 9–15 and 38\)](#)

[Environmental stewardship \(pages 12–14 and 19–20\)](#)



“From the outset, it was always important to remember that our travel is about visiting other peoples’ places and experiencing their way of life – and to do so with care and responsibility.”
*Innttravel Founder,
Richard Hearn*



Our mission and strategy

Our mission is to create the best walking holidays on and for the planet.



The following pillars guide our focus, each underpinned by our wider approach to responsible business and our B Corp journey.



Planet: Tackling climate change and protecting and restoring nature

Our goals are:

- a 50% reduction in our greenhouse gas intensity by 2030 compared to 2019; and
- to contribute to protecting and restoring 30% of land and water for biodiversity by 2030; whilst reducing our impact on natural resources.



Our communities

Our goal is to positively impact the communities our customers visit as well as those local to our office.



Our people

We strive for a culture where everyone feels they can truly be themselves – where there is equal opportunity to flourish through our values of trust, collaboration, passion, courage, and responsibility.



Planet

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Walking in Bagliano, Italy



Akamas Peninsula, Cyprus



Climate change

Climate change is arguably the most pressing challenge of our time. 2024 was the hottest year on record¹ with increasingly frequent extreme weather events and the growing risk of irreversible thresholds being crossed. In short, urgent action is needed to reduce greenhouse gas emissions that are causing this imbalance in our atmosphere.

Our business not only feels the impact of climate change through extreme and changing weather events affecting our customers, partners, and destinations, but we also have an obligation to significantly reduce the emissions we're responsible for.



1. <https://climate.copernicus.eu>



Medium-term commitment:

50%

reduction of emissions intensity across scope 3 by 2030 (CO₂e per person per night), excluding flights booked by customers in line with the Greenhouse Gas (GHG) Protocol.



Our commitments

We were early signatories of the [Glasgow Declaration on Climate Action in Tourism](#) committing to halve emissions by 2030 (compared to our 2019 baseline), reach net zero by 2050, and support the global ambition to limit global warming to 1.5°C.

Our targets are incredibly challenging. In an industry that relies heavily on air travel they cannot be achieved by a 'business as usual' approach, nor can they be achieved by working on our own.

We created a top-level Carbon Action Plan in 2022, setting out how we will measure, reduce, mitigate, and communicate our climate impacts.

Our plan sits alongside our annual targeted actions and emission reductions detailed below. We challenge ourselves to build on our plan year-on-year to be as ambitious as we can, recognising that we won't always get it right and progress won't be linear. Teams across the business have responsibility for delivering our plan, with accountability sitting with our General Management Team.

Target



We will reduce our emissions intensity by 8% in 2026.

Berchtesgaden, Germany



Definitions

Carbon emissions

Our total greenhouse gas emissions expressed as their 'carbon dioxide equivalent (CO₂e)'. This includes all greenhouse gases, not just carbon.

Emissions intensity

Our greenhouse gas emissions per customer per night.

Scope 1

Direct emissions from our business operations: oil for our office boiler and one company vehicle.

Scope 2

Indirect emissions from the electricity we purchase for our office.

Scope 3

Everything else, including business travel, customers' travel, accommodation as detailed on the next page.

Net zero

Goes beyond carbon neutrality – emissions are reduced as far as possible; and through investment in carbon removal, any remaining emissions are removed from the atmosphere.



Headline

19%

decrease in our carbon footprint since 2019 – our intensity¹ emissions (12% decrease since 2024).

See page 38 for a detailed breakdown of our carbon data.

Lake Garda, Italy



Measure

We work with carbon consultants, ecollective to measure our carbon emissions annually.

Further reading on our methodology is available in our [Basis of Reporting](#) and a breakdown of our carbon data can be found on [page 38](#).

By far the largest portion of our carbon footprint is made up of the transportation customers take to join our holidays – for example, their flight, drive, train or other travel. This is where we have the most opportunity to reduce emissions. Some travel to holidays is booked by Intravel; in other cases, our customers choose to book their own (see pie chart below).

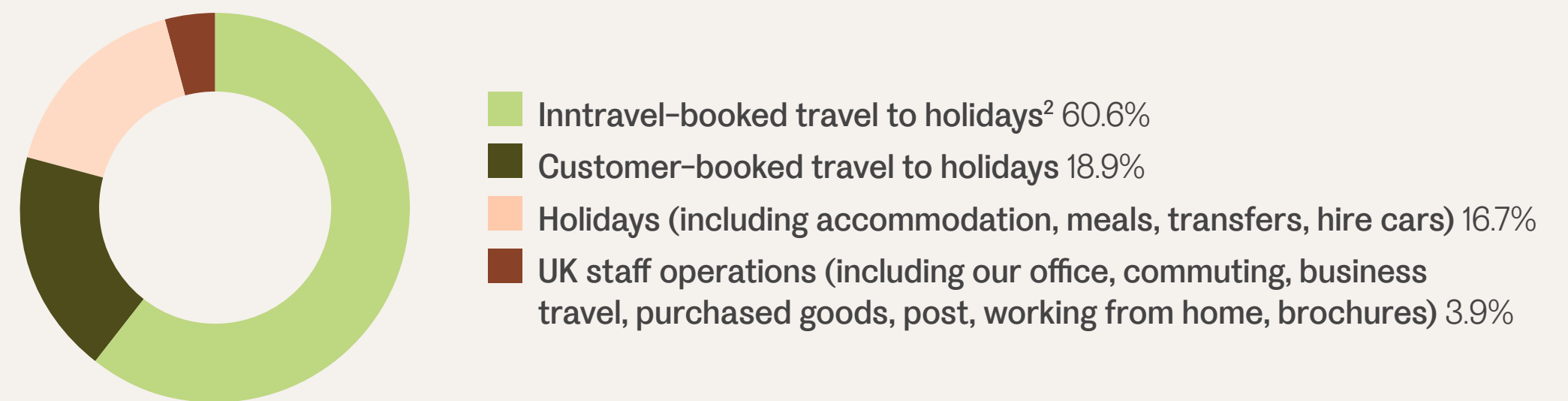
During 2025, our measured carbon emissions went down – both on a per person per night ‘intensity’ basis; and our ‘absolute’ total. Part of this reduction can be accounted for by changes to our holidays as detailed on the following pages. Part is due to updated aeroplane fleet data as the fuel efficiency of planes changes.

Part is accounted for by methodological changes as outlined in our Basis of Reporting and improved data accuracy:

- ecollective evolved the way they calculate flight emissions by moving to the more accurate TIM method where data was available to do so and using a reduced Radiative Forcing factor compared to previous years with a view to improving accuracy.
- Improved accuracy in our hotel footprint data using more ‘actual’ figures and fewer estimates than prior years.

Continually evolving and increasing the accuracy of the methodology we use helps ensure we can understand our impact as fully as possible. We aim to be transparent in the data we report.

Our 2025 carbon footprint total absolute emissions: 11.8 ktCO₂ (2024: 15.3 ktCO₂)



² Unlike many travel companies, we publish and take responsibility for our customers’ entire estimated footprint – whether we book transport to the start/end of their holiday, or they do. We don’t have direct control over the choices our customers make, but still consider this part of our total footprint.

¹ CO₂e per person per night, excluding customer-booked travel to holidays in line with GHG Protocol.



Reduce

Our carbon reduction actions span the following areas:

- Travel to holidays
- Holidays (including accommodation, transfers and meals)
- Business operations

Customer travel to holidays

Rail

Train journeys emit around 3.5 times less carbon than travelling by air³ and we have an opportunity to engage more customers in switching from air to rail. Many of our holidays can be reached by train within a day from London St Pancras. But as an industry and as a business, we face the challenge of how to accelerate a meaningful shift from flights to rail against the backdrop of often higher costs, reliability concerns, complex booking processes, and an entrenched habit of viewing flights as the default way to travel.

We've offered travel to our holidays by rail since 1996 and, in 2025, 5% of customers travelled at least one way to/ from their holiday by rail (2024: 5%).

In 2025:

- We supported a research project with the University of Exeter, along with our sister company, Inghams, – Travel Towards Net Zero – to understand and promote no-fly holiday travel choices. Customer workshops took place in early 2026 and the project will culminate with the publication of an industry toolkit and insight report.
- We participated in various panel discussions on rail travel.
- We made it easier for our teams to book customers' holidays by rail by streamlining the process on our new reservation system.

Flights

Almost 80% of our carbon footprint is accounted for by our customers' flights. To minimise the impacts:

- We aim to avoid booking indirect flights for our customers (9% of flights we booked were indirect in 2025, 2024: 11%).
- We avoid domestic flights unless there is no feasible alternative (7% of flights we booked were domestic; 2024: 10%).
- We typically do not book flight classes higher than economy due to their higher carbon impact.



100%

All holidays to the following countries are now for sale by rail – over 90% of rail bookings in 2025 were to the top five countries below:

- France
- Italy and Sicily
- Mainland Spain
- Austria
- Switzerland

3. ecollective



Customer holidays

Holiday carbon scores

Holiday carbon scores consider everything involved in each holiday once customers have arrived at the destination, from included meals and on-trip transfers to the expected energy consumption per night at each hotel.

Since 2023 we've calculated a carbon score for each of our holidays and made these available on our website. These provide customers with the information they need to understand the carbon impact of their holiday and allows our team to understand where they can target carbon reduction.

Across all our holidays of three nights or more, the average carbon score is 15kgCO₂ per person per night; with our lowest scoring holidays scoring just 6-7kgCO₂ per person per night. These scores are low compared to many types of holiday (see box right).

In 2025, all our Product team became certified Carbon Literate and started using our carbon calculator tool to shape holiday design.

Transfers

In 2025:

- We increased the number of transfers on holidays by train (as opposed to taxi).

Accommodation

In 2025, we saw an 8% decrease in carbon emissions per customer per night from accommodation compared to the previous year – reflecting, in part, more accurate data.

Our hotel carbon survey

We focused on building a better understanding of the carbon footprint of the hotels we work with.

With our carbon consultant, ecollective, we launched a new hotel carbon survey to capture their carbon footprint data, providing hotels with their own carbon footprint along with how they compare to national averages and how they can improve. For hotels that haven't yet completed the survey, we use national average figures to calculate carbon scores.

So far, 15% have completed the survey, and of those, over three quarters scored better than the national averages. We'll continue to ask hotels to provide their carbon footprint data with a view to increasing the % completion rate next year and our understanding of hotel footprints.

Hotel webinars

In 2025 we ran two webinars for our hotels to build a shared understanding of why carbon emission reduction is important for Inntravel, how we calculate carbon scores, carbon reduction actions for hotels, and to share experiences and learnings between hotels.

A Bavarian Wander is one of our lowest carbon-scoring holidays

Target



- We will run at least one further hotel engagement session to provide guidance and shared learning on carbon reduction.
- We will increase the number of hotels that have completed our carbon survey to 25%.

100%

of our holidays have a carbon score

Benchmark: holiday carbon scores



A typical week-long Inntravel holiday with flights is around 700kgCO₂e per person. By rail it's around 216kgCO₂e per person.

By comparison!:

- A weekend in New York is approximately 1,735kgCO₂e per person.
- A fortnight in Antarctica is approximately 8,415kgCO₂e per person.

Our holidays have a lower carbon footprint than many, but it is our responsibility to measure and work to reduce our footprint each year.

1. Figures from ecollective. Based on travel from London.



Business operations

Business travel

Business travel emissions increased this year, largely due to more new staff who took part in familiarisation trips, which allow them to understand and experience our holidays. We've also expanded our 'rewalk' program, where staff visit our holiday destinations to check our walking and cycling routes and the accuracy of holiday documentation as well as growing our relationships with hoteliers and building their understanding of our holidays. 9% of staff travel for business was at least one way by rail (2024: 14%).

Our office

Our scope 1 and 2 emissions accounted for just 0.7% of our overall footprint in 2025. Our aim is to reduce our scope 1 and 2 emissions by 90% by 2030 compared to 2019.

Our scope 1 emissions mainly relate our office's oil-powered heating. Despite us adding new thermostats, scope 1 emissions have increased by 88% since our baseline year. Whilst part of the increase reflects the addition of a large office extension; this doesn't account for the full increase, which we recognise is significant and we are investigating. We're working to identify opportunities to improve our performance within the constraints of a leased property.

Our scope 2 emissions relate to the electricity used in our office. We're on a renewable tariff and electricity use has decreased over the past year due to actions such as changing all lights to LED and, from November 2025, closing our office on Fridays.

Engaging our staff

We aim to help staff understand the benefits of making lower carbon choices both at home and at work, and to support them. For example, staff can earn extra annual leave if they choose flight-free travel for their personal holidays (59 journeys in 2025) and have access to our in-house Carbon Literacy training (see right). We share regular communications on topics from energy saving to lunchtime events promoting rail travel and highlighting our low carbon benefits and policies.

Target



- We will increase rail use for business travel by launching internal guidance to support our 'rail first' approach.
- We will increase the number of staff with Carbon Literacy certification to 50% in 2026.

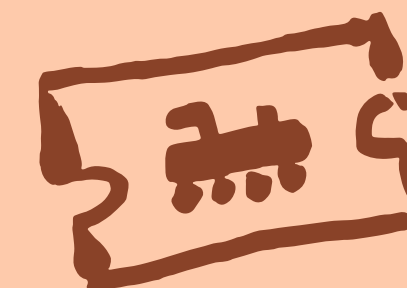


Jungfrau train, Switzerland

Case study: Business travel by rail

Eight staff and agents headed to Switzerland by rail in June 2025, spending five days meeting suppliers and visiting our holiday locations across the Bernese Oberland. In total, the trip included 24 trains and six buses, using a Swiss travel pass which offers unlimited journeys. The group saw first-hand the benefits of rail travel. The Swiss travel system lived up to its reputation for punctuality and efficiency; and the scenery from the trains was spectacular.

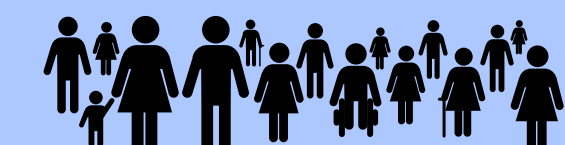
Other staff trips from our office by rail have included travel to Turin, Rome, and Andalucía.



Carbon Literacy certification

We launched Carbon Literacy training for all staff and by the end of 2025, 34% had achieved certification from the Carbon Literacy Project. To achieve certification, staff members needed to attend the full day's training and pledge actions that would lower Intravel's carbon footprint. Examples included: identifying opportunities to switch transfers to EVs; redesigning itineraries to increase transfers by public transport; and delivering regular updates on lower carbon choices to our customers.

Carbon Literacy Project





Mitigate: Carbon removal with Klimate

Measuring and reducing our carbon emissions are the most important actions we can take to reduce our climate impact, but this isn't enough. So our mitigation strategy to restore biodiversity (see pages 16–18) and remove carbon sits alongside it.

2025 was our third year of working with Klimate, through which we have access to high-quality, innovative, and verifiable carbon removal solutions that are aligned with science. They source, analyse, and finance carbon removal projects all over the world, from planting trees to more complex Direct Air Capture projects. We make an investment in carbon removal projects for each customer booking.

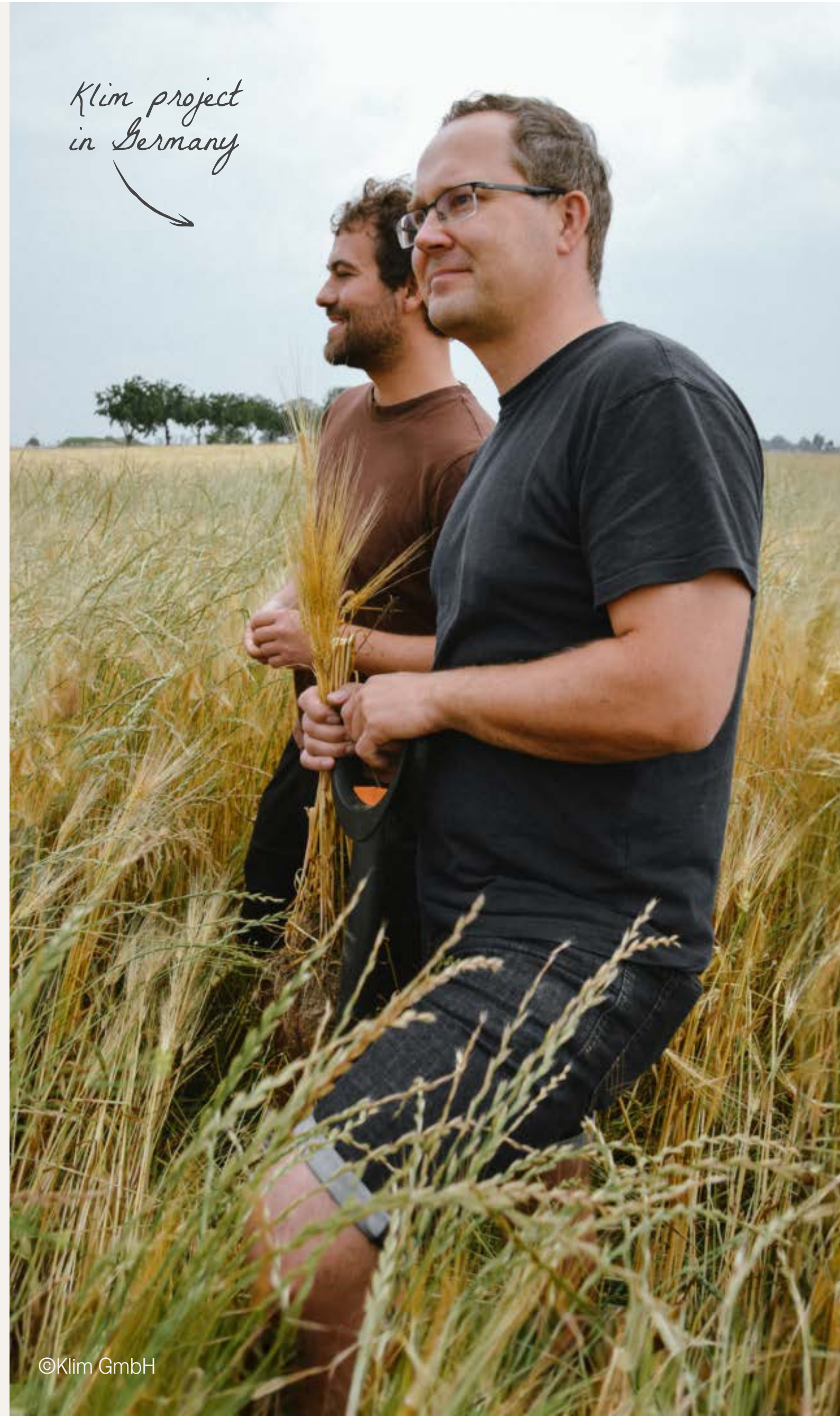
Our portfolio balances higher-permanence (generally higher-cost) solutions, which 'lock' carbon away for thousands of years and shorter-term solutions (stored

for decades) with tangible social benefits, for example: improving agricultural production, enhancing local environments, and creating jobs.

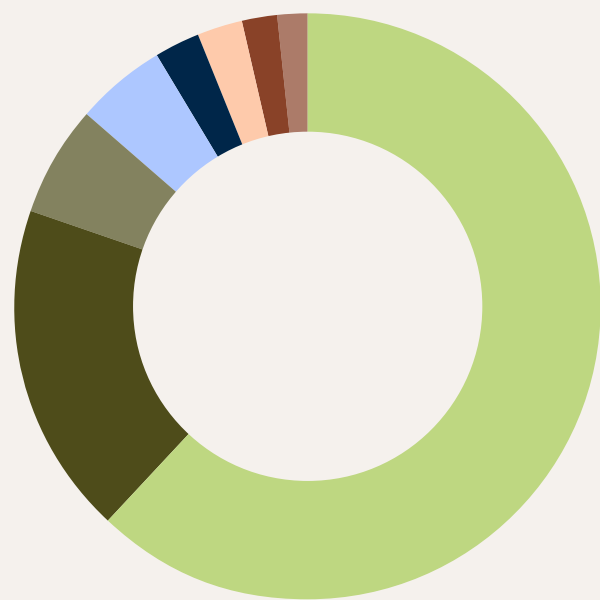
Carbon removal through soil sequestration

We invest in projects like Klim in Germany, which focuses on regenerative agriculture – incentivising local farmers to tap into the soil's potential as a carbon sink. As well as removing emissions, soil sequestration improves soil productivity and fertility, which results in more resilient and nutrient-rich yields.

You can read more about this and other carbon removal methods our investment supports [here](#).



Composition of Inntravel's carbon removal (since 2023)



- Reforestation 62.21%
- Artisanal biochar 18.15%
- Industrial biochar 6.16%
- Soil sequestration 4.93%
- Direct air capture 2.55%
- Microbial carbon mineralisation 2.47%
- Bio-oil 1.98%
- Enhanced weathering 1.56%

Headlines

£147,068

invested in 2025
(£327,446 since 2023).

5,096t CO₂

contracted since 2023 – carbon we've committed to removing, some of which is essentially on 'pre-order'.

4,012t CO₂

delivered – volume of our contracted carbon already removed through active projects.

For context, this is more than 40 times our scope 1 and 2 emissions since 2023.



Nature and biodiversity

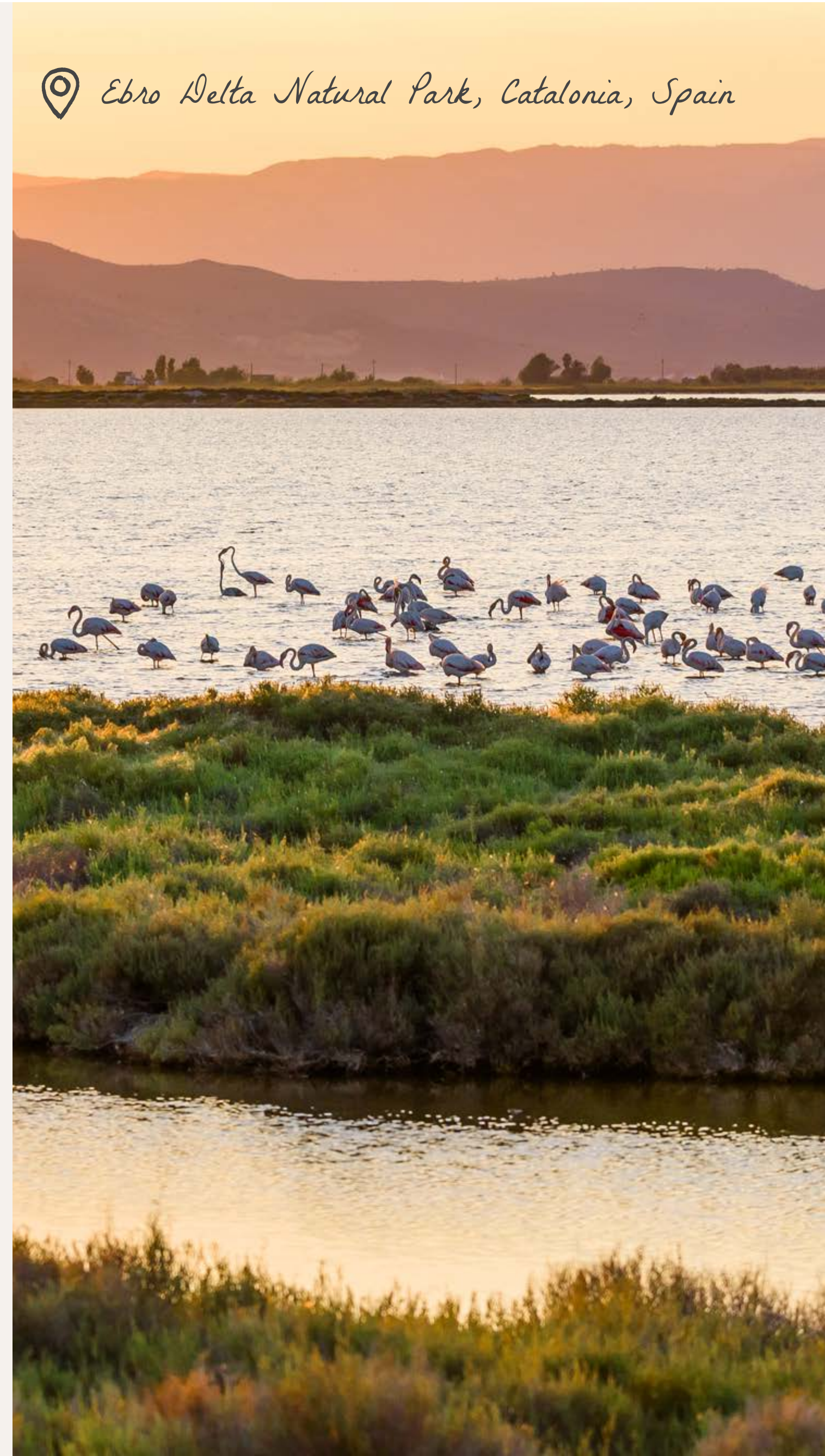
The ecosystems we rely on – for climate resilience, our holidays, and our own personal wellbeing – are under pressure. Wildfires, floods, and droughts are increasingly common across our destinations. And the UK is one of the most nature-depleted countries in the world¹.

We recognise tourism can negatively impact our natural world – from carbon emissions to changes in the way land is used – putting pressure on wildlife and our most biodiverse landscapes.

We aim to be part of the solution; minimising our negative impacts and contributing to nature restoration, both in destinations and closer to home. Through our charity partners, we're supporting work to restore 30% of Britain to its natural state by 2030.



 *Ebro Delta Natural Park, Catalonia, Spain*



2022

- We signed the [WTTTC Nature Positive Travel and Tourism](#) commitment.

2023

- We established our charity partnership with Rewilding Britain.

2024

- We established our charity partnerships with Conservation Collective and Wild Ingleborough.
- We also published our [Animal Protection Policy](#).

2025

- We carried out a high-level biodiversity materiality assessment with [Biodiversify](#) to better understand our impact and dependence on nature and to prioritise actions.

1. <https://stateofnature.org.uk>



Understanding our relationship with nature

Working with conservation consultancy, Biodiversify, we carried out a review of our impacts and dependence on nature. We used the following categories to assess our current approach and to guide our future strategy development.



★ Indicates highest relevance for Inntravel

Action

There are two primary ways that that we can take action:

- Impact reduction
- Local nature recovery and reconnection

Due to our high dependence on nature and intact landscapes; and our business model (see [page 4](#)), the assessment concluded that our strategy should focus on local nature recovery and reconnection including:

“Where appropriate, invest in local initiatives that restore nature, ideally at landscape-scale with local communities and partners, or socio-economic projects that support livelihood in areas and minimise impacts of tourism on local communities.”

The study confirmed that the nature initiatives we have in place (see next page) are fully aligned with the recommended approach and are appropriate for our impacts. Over the coming year, we will develop a roadmap to progress other priority actions, in tandem with our action to tackle climate change ([pages 9–15](#)), which is integral to addressing our impact on nature.





Our charity partnerships play a key role in our nature initiatives¹.



Wild Ingleborough

Wild Ingleborough is a landscape-scale restoration programme in our home county of North Yorkshire. It's led by Yorkshire Wildlife Trust and Natural England, working to protect, restore, and revive 1,200 hectares of Yorkshire's rarest upland wildlife and habitat around Ingleborough.

Partnership established: 2024

2025 donation: £14,944 (2024: £35,000)

We make a donation for every customer we book. In 2025, this funded woodland restoration, and 'Access to Nature' grants helping community groups overcome barriers to accessing this landscape. Our 2026 funding will support work to help montane plant species recolonise restored landscapes and Nature Connection Days for 12 primary schools. Beyond donations, our team has learned about the initiative from the Wild Ingleborough team and taken part in volunteer days planting over 1,500 trees in 2025.



Conservation Collective

Conservation Collective launch, fund, and grow worldwide foundations that support grassroots environment projects, including European initiatives close to some of the landscapes our customers visit.

Partnership established: 2024

2025 donation: £15,700 (2024: £30,000)

We make a donation for every customer booked towards three foundations in Sicily, Mallorca, and the Dalmatian Islands and their initiatives.

We supported the Reviving Historical Footpaths Project on Hvar, Croatia, which involved clearing overgrown trails, restoring links between villages, turning biowaste into compost, and planting native Mediterranean flora. Hikers are already using the first cleared trail. And we'll support revival of another historic footpath on Hvar in 2026.



Rewilding Britain

Rewilding Britain's mission is to see a mosaic of species-rich habitats restored and connected across at least 30% of Britain's land and sea by 2030.

Partnership established: 2023

2025 donation: £62,529 (2024: £29,835)

We make a donation for every customer booked. We don't influence how our financial contribution is assigned. It can be used across any of the organisation's activities, including rewilding and re-introduction of animal species, research and viability studies to illustrate the impact of rewilding, and lobbying to influence policy and practice.

Over the past decade, Rewilding Britain has transformed over 206,500 hectares of land and 1,000km² of sea through more than 70 progressive projects, which we're proud to contribute to.



1. Reported figures are amounts donated during the reporting year. Differences between 2024 and 2025 reflect timings of payments. Donations paid in early 2026 will be reflected in next year's impact report.



Animal protection

We will never knowingly compromise the welfare of any animal for our holidays. We published our [Animal Protection Policy](#) in 2024 setting out our policy on domestic animals, wild animals and wildlife, working animals, and commercialisation of animals.

We also established an animal interaction database (reviewed every two years) and made adjustments to our holidays and materials in line with these documents. Our staff have also been trained on the policy.

Engaging our customers

Before departing on holiday, customers receive information on local flora and fauna so they can understand and appreciate the destination's unique environment. We will explore opportunities to build the work of our charity partners into at least one of our holidays in 2026.



Volunteering at Forest of Flowers near York

Engaging our staff

Volunteer days

Various group volunteer days were organised for staff to support nature-related projects, including preparing land for beaver release, tree planting and coppicing trees.

Regular updates

Staff receive updates on our charity partners' projects through webinars, staff meetings, and our monthly sustainability newsletter.

Training

Training on nature and biodiversity is compulsory for all new members of staff, with specific additional training for teams including Sales and Product.

Events

On World Rewilding Day, staff got involved in wildflower seed planting in our office grounds.

Wildlife at the office

We encourage wildlife at the office with owl, swallow, and bat nesting boxes, a bug hotel, and wildflower planting.



Triglav National Park, Slovenia

Target



- We will develop a roadmap to prioritise and progress the actions that came out of our materiality review with Biodiversify.
- We will explore ways to combine the work of one of our charity partners into at least one holiday in 2026.



Waste and resource use

Following the waste hierarchy of refuse, reduce, reuse, recycle and working with our staff, customers, and partners to reduce our impacts, our approach ranges from reducing waste associated with our holidays to tackling water use in our office.



Water-to-Go partnership

A Water-to-Go bottle removes 99.9% of microbial contaminants from any non-saltwater source allowing users to drink from any tap or water source, cutting out the need for single-use plastic bottles. Our customers get a discount if they purchase one and we donate to a charitable cause addressing plastic waste.

In 2025, we donated £1,100 to:

- Yorkshire Wildlife Trust's Waves of Waste campaign.
- Conservation Collective's Small Island Repairs project in Croatia.



Engaging our customers

As our holidays are self-guided, our customers receive documents detailing every part of their holiday.

Whilst our customers value this resource, we've taken steps to reduce the related impact and improve customer experience. During 2025:

- We reduced the weight and size of document folders.
- We ran two face-to-face customer panels that informed changes to our website so people can more easily find out about our holidays digitally; and informed a reduction in printed materials and removal of printed maps from holiday documentation.
- We provide customers on our hotel-to-hotel itineraries with luggage tags to help with luggage transfers. In 2025 we replaced the plastic tags with recyclable cardboard ones.



Engaging our staff

Activities

- Running a staff 'Swap Shop' during Great Big Green Week.
- Homemade potato peeling soup for 'Stop Food Waste' day.
- Staff pledges for 'plastic free July'.
- Building upcycled pallet benches for our office grounds.

Volunteer days

- Linked to the theme of waste, a group of staff volunteered on a beach clean day with Yorkshire Wildlife Trust.

Policies

- We implemented an Environmental Management Policy for our office, setting targets for water, waste, and energy reduction. We installed a water butt, low-flow/aerating taps, shower timers and signage to encourage behaviour change. Office water consumption decreased by 14% in 2025.

Recycling

- We've been separating and recycling our office waste since 2016.



Community

Destination community impact.....	22
Charitable giving.....	24

 *Lagos, Portugal*





Destination community impact

Our holidays are rooted in landscapes, cultures, and communities with many taking travellers to Europe’s lesser-known regions. The communities we travel to are not just destinations to us and the hoteliers we work with are not just suppliers – they are our partners.

Our long-term sustainability – both as a business dedicated to travel and upholder of meaningful and valuable tourism – depends on these partnerships, making sure our presence benefits local people and preserves a destination’s character and heritage. And because our trips are for individuals rather than groups, we have the opportunity to step away from the crowds and build meaningful connections between our customers and hosts.

What makes an Inntravel holiday?

Working with social impact specialists at SLR Consulting, we have started mapping how our holidays and our approach affect local partners, communities, and economies.

This process will enable us to better understand our impact – both positive and negative – so we can identify opportunities to intentionally enhance our positive contributions and mitigate adverse effects. We will build on this initial mapping over the coming year and aim to identify more robust community impact and economic measures.

Bohinj, Slovenia



“With Inntravel it’s not just a partnership, it’s a friendship. All our employees share the same feeling, and we know the needs of your clients well and do our best to arrange for them a beautiful holiday.”
Daniela, Inntaler Hof hotel, Mösern in Austria

“Inntravel guests don’t just visit, they engage. They love hiking our trails, they visit our local farmers, they love taste-testing our Slovenian wines and exploring our traditions, and they support what we care about most – sustainability and authenticity.”

Urška, Hotel Plesnik in Slovenia





Three generations of the family that owns the Hotel Wiesenhof in Austria

Where possible, we work directly with locally-owned, family-run hotels and service providers, and take pride in the long-term relationships that we build – sometimes working with several generations of the same family over many years.

78% of the hotels we work with have been partners for over five years, and we've worked with 14 of our hotels for over 10 years.



Many of the hotels we work with source their produce locally. Our route notes also provide recommendations on where customers can pick up picnic supplies from small bakeries or enjoy lunch en route.



We aim to build in stays of two nights or more at a given hotel where feasible, allowing customers the opportunity to better experience a destination and support local businesses. Our hoteliers tell us this offers them the chance to engage more with our customers.

80% of our holidays have an average of more than two nights at each hotel.



Our holidays often avoid peak summer season, favouring spring and autumn, when temperatures are better suited to walking and crowds are fewer. Seasons are also being impacted by our changing climate.



We encourage customers to support local restaurants by deliberately not including hotel meals each night on many of our holidays. This not only shares the economic benefits but also offers customers greater cultural immersion.



“My father was the first to start collaborating with Innttravel back in 1998, opening the doors of our home to hikers from all over the world. Today, I carry on this path with the same spirit. Every guest walks through our door as a stranger but often leaves as a friend.”

Linda, Hotel Il Fondaccio in Lizzano, Italy's Apennine mountains



“For more than 25 years the history of the Locanda has been intertwined with that of the Innttravel family. We were welcomed and guided in this collaboration by special people. We've had wonderful opportunities with shared values and goals.”

Irene, Hotel Locanda Il Pianaccio in Italy's Apennine mountains

Indigenous communities

Whilst it's crucial for us to collaborate with and understand the needs of our partners in the communities we work with, this is particularly important with the indigenous communities we visit. A small number of our holidays visit Sámi communities in Lapland, for example. Our Indigenous People Policy guides the development or improvement of holidays in these areas.

Human rights

It's our responsibility to treat people with dignity and with respect for their human rights through all aspects of our operations and value chain. Over the coming year, we will start work to better understand our actual and potential impacts, starting with our most material procurement decisions.

Target



- **We will build a framework to measure our community impact and inform decision-making**



Charitable giving

We work with our three charity partners to contribute to restoring 30% of Britain to its natural state by 2030 and backing grassroots environment projects in Europe. Plus, we support causes our staff care about and initiatives in the communities around our office.



£106,665¹ total charitable giving (0.4% of revenue)

Cause	What we support	Value	More information
Charity partners	We make a donation for each customer booking to: <ul style="list-style-type: none"> • Wild Ingleborough • Conservation Collective • Rewilding Britain 	£93,173	Pages 18 and 25
Volunteering	Staff have two working days every financial year to volunteer their time or skills to charitable or community causes. We've estimated the value of time spent volunteering	£6,441	Page 27
Match-funding	We match staff charity fundraising up to £200 per person every financial year	£3,443	Page 26
Other causes local to our office	Support for local causes that resonate for our business or staff	£3,608	

In addition, for every Water-to-Go bottle ([page 20](#)) that our customers buy, a donation is made. In 2025, we chose to give the £1,100 raised to two charitable causes, tackling plastic waste – Yorkshire Wildlife Trust's Waves of Waste campaign; and Conservation Collective's Small Island Repairs on Hvar in Croatia.



1. Made up of: donations to charity partners, charity match fund, volunteering but excluding leverage – see [Basis of Reporting](#) for more detail



Our charity partnerships are long-term, mutually beneficial relationships. They are built on shared values and aligned to our sustainability objectives.



“Thanks to Intravel’s generous support, we are protecting and restoring some of the UK’s most precious habitat for wildlife, and people to enjoy.”

*Dr Tim Thom, Programme Manager
Wild Ingleborough*



“Intravel’s support plays a critical role in helping rewilders to revitalise nature, reintroduce missing species, create jobs and restore living systems. Thank you!”

*Kate Barclay, Director,
Rewilding Britain*



“We’re delighted to partner with Intravel, whose values of responsible travel and community connection align so closely with our own. Together, we’re supporting grassroots initiatives across Sicily, Mallorca, and Hvar (Croatia)”

*Jade Brudenell, Executive Director,
Conservation Collective*

Read more about our charity partnerships on [page 18](#)

Intravel staff volunteering at Wild Ingleborough





Staff charity match funding

“We raised a great amount for Macmillan as a team but that extra boost from Inntravel’s match fund scheme meant we could give even more to this amazing charity that’s very close to our hearts.”

“We were able to double our sponsorship goal thanks to the generous donation from Inntravel! It was such a fun and emotional day for us as my friend completed the 10 miles whilst still being on her chemo tablets.”

“Taking part in the Great North Run this year for Mind was an incredible experience. Thanks to Inntravel’s generous match funding, I was able to smash my fundraising target for a cause that means so much to me.”

Charities supported in 2025:



1. Becky’s sponsored walk for Breast Cancer Now
2. Adam’s sponsored walk for Braintrust
3. Helen’s charity stall at our Christmas Market for CALM;
4. Lee’s Great North Run for Mind
5. Eleven Inntravel staff’s Macmillan Mighty Hike marathon
6. Poppy’s Great North Run for Hope House Children’s hospices
7. Tracey and Émilie-Rose’s night walk for Cancer Research UK



17 staff

(20% of headcount) applied for Inntravel’s charity match-funding scheme (16 in 2024).

£3,443

Inntravel match funding (2024: £2,750).

£11,777

raised in total by staff for charities meaningful to them.



Volunteering

Our staff took part in 49.5 volunteer days in 2025, equating to 29% of the two work days each person is able to volunteer each year. (2024: 29%). Inntravel organised eight group days, which ranged from tree planting with our charity partner, Wild Ingleborough, to a beach clean with Yorkshire Wildlife Trust, and footpath repairs with the Ramblers Association. Staff also organised individual volunteering.

Target



- We will continue to make a donation to each of our three charity partners for every customer booking.
- 50% of available volunteer days will be used in 2026.

“It was great to be away from our desks, working as a team in a different environment alongside people we perhaps don’t in our usual roles, doing something that benefitted both the environment and other people who enjoy the area.”

Susan

“I gained a great feeling of giving back to the community. I felt really satisfied once the days were done as I had accomplished something that was for others and enjoyed doing it.”

Conor

“A great day, an opportunity to spend time with other teams, a sense of fulfilment and a desire to do more for our local community in the future. I would definitely repeat the experience.”

Vikki

Inntravel staff volunteering at:

1. Thornbury Animal Sanctuary
2. Ramblers Association, Millington
3. Castle Howard
4. Forest of Flowers near York

Highlights

49.5

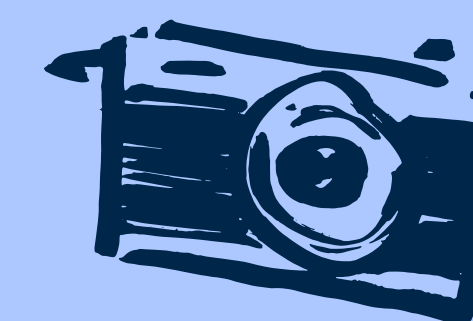
volunteer days in 2025

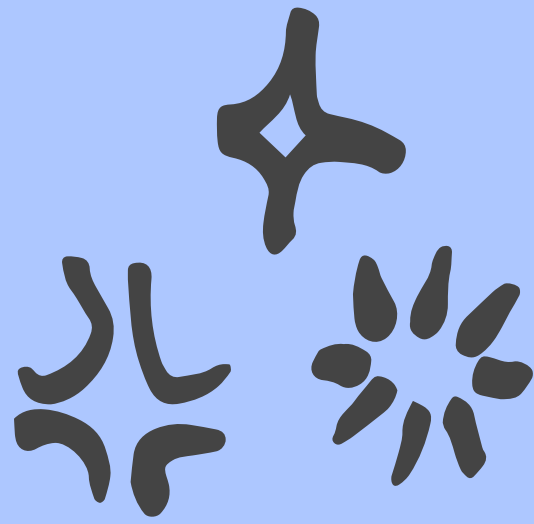
29%

of volunteer days were used (staff can spend two days each year volunteering)

8

organised group volunteer days





Our people

- Inclusive, diverse workplace.....29
- Learning and development.....30
- Employee engagement and experience.....31

Ronda, Spain





Diverse workplace

Creating a culture where everyone feels they can truly be themselves and where there is equal opportunity to flourish through our values of trust, collaboration, passion, courage, and responsibility.



Target

- All hiring managers trained to hire inclusively to improve the candidate experience.

Our staff

84

employees¹, based in our office near Castle Howard, York.

2 days

We offer hybrid working of 2 days in the office including our 'brand day' when everyone is together.

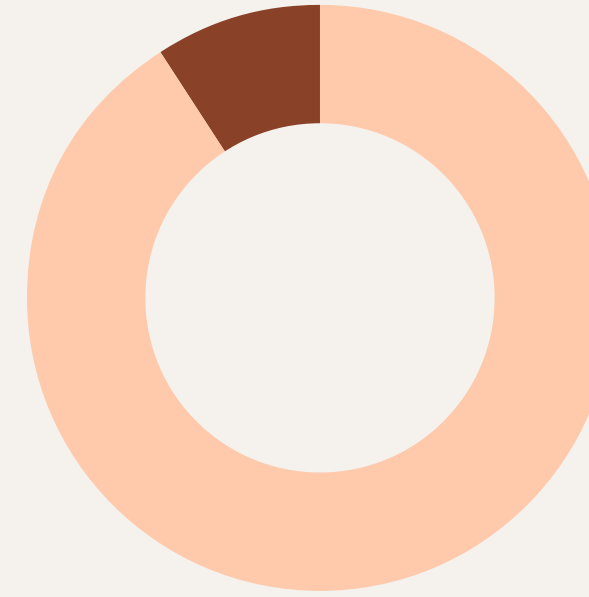
4.8 years

average length of service.



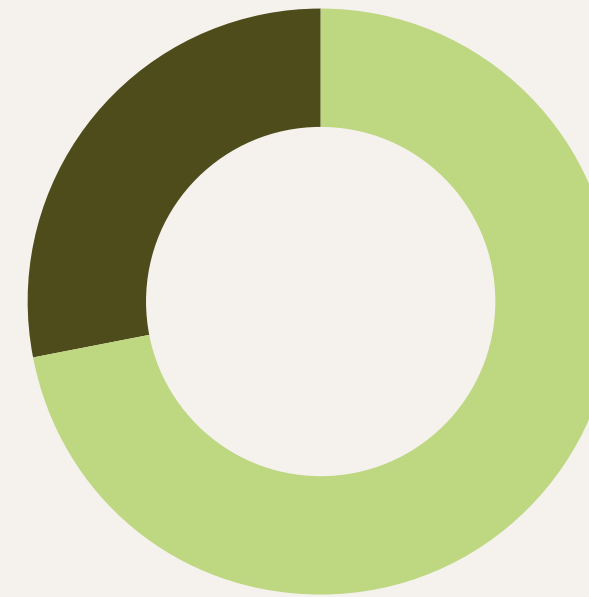
1. Full time equivalent.

Employment type



- Full-time 91%
- Part-time 9%

Gender split



- Female 72%
- Male 28%

📍 *Ponta de Sao Lourenço, Madeira*



Policies

We introduced two new policies in 2025 to strengthen our Diversity, Equity and Inclusion (DEI) initiatives:

- **Inclusive Hiring Policy** to ensure all hiring managers follow consistent and inclusive recruitment practices, helping reduce bias and create a fairer hiring process.

- **Flexible Bank Holiday Policy** enables employees to swap bank holidays for alternative days that are personally or culturally significant to them, supporting greater inclusion and flexibility.

60%

of staff completed training modules on diversity and inclusion in 2025



Learning and development

Cultivating continuous learning and development.

Our learning framework is designed to support continuous development through a blended approach of individual online learning, group sessions, workshops, and on-the-job training.

This flexible model enables colleagues to build the skills and confidence needed as we integrate new technologies into our ways of working. Alongside this, we provide dedicated learning opportunities to deepen understanding of our holidays, ensuring everyone has the knowledge and insight to deliver exceptional experiences.

Our employee engagement scores were up 3 points compared to 2024 for the following:

“I know what skills I need to develop to advance my career at this organisation” and “I believe I have the opportunity for personal development and growth in this organisation”.

Leadership sessions

We support the ongoing development of our Management Team by bringing them together for dedicated leadership sessions to strengthen capability and confidence. We launched Insights Discovery in 2023. This dynamic personality tool, helps participants to understand the impact of their personal preferences and communication style and offers ways of adapting and connecting to improve efficiencies.

By the end of 2025, 59 staff had obtained a personal Insights profile. Alongside this, we provide practical guidance and support on managing change, equipping our managers with the skills to positively and consistently lead their teams through the introduction of new technologies and ways of working.

Learning initiatives

Every year we conduct a learning needs analysis to identify skills gaps, development priorities, and future capability requirements across the business. This process informs our approach so that investment is aligned to both individual and organisational needs. It also supports the creation of a structured and well-planned calendar of learning events, providing the team with clear, timely access to relevant development opportunities throughout the year.

A total of 39 learning events were delivered in 2025 including Elevate training (see right), Carbon Literacy certification (page 14) soft skills training sessions on topics such as negotiation and presenting with impact, and MS Teams training, and Insights training (see left).

Accelerating accessible learning

Since its launch in May 2024, our Learning Experience platform (LaMP) has transformed learning into a faster skills first approach;

- efficient learning pathways and tailored content
- average of 23 hours of self-paced training per user
- 5,300 content views – B Corp and climate change to finance and soft skills

Apprenticeship

The AAT Accounting Apprenticeship, which we launched in 2024 and is scheduled to run through 2026/7, builds long-term capability in our Finance team by combining academic study with practical experience. Run in partnership with local provider FAR Training, it supports talent development and future workforce resilience. Our apprentice, Becky, has progressed from Level 3 to Level 4 and was promoted to Assistant Management Accountant in 2025, demonstrating the programme’s strong business impact.

“This is social sustainability in action – a powerful example of a business choosing to invest locally in a better future.”
Lucy Fernandes, Founder and Director, FAR Accountancy Training



ELEVATE training programme

ELEVATE is an immersive sales training programme that strengthens our commitment and capability. Through blended workshops, digital learning and shared knowledge, it builds the skills and behaviours needed for ethical, transparent and customer-centred interactions when we sell holidays.

By end of 2025, 37 colleagues in Sales and Customer Experience had completed the programme.

We’re already seeing improvements in customer experience, and by the end of May 2026, 100% of our Sales and Customer Operations teams will have completed the workshops.



Employee engagement and experience

Creating an engaged workforce through flexible benefits and wellbeing initiatives, with the aim of positioning us as the employer of choice within the travel industry.

We measure workplace culture through our employee engagement survey annually. In 2025 we had a 67% participation rate with particularly positive feedback for respecting peoples' work-life balance.



From the first day of employment we offer:

- Enhanced family leave allowances
- 2 volunteer days each year ([page 27](#))
- 50% off one holiday per year from any Hotelplan UK brand
- Opportunity to take a workation for up to 6 weeks per year anywhere in the world (in 2025, 78 workation days were taken)
- Additional annual leave when using low-carbon transport for personal holidays ([page 14](#))
- Bonus scheme for all (see [page 34](#) for more on senior manager bonuses linked to People and Planet targets)
- Health cash plan enabling employees to be reimbursed for everyday healthcare expenses
- We're accredited as a National Living Wage employer, ensuring fair wages across all roles

Recruitment and onboarding

Our ambition for 2026 is to introduce new interview toolkits with questions that truly reflect our values and who we are as a business. Alongside this, we will refresh our onboarding experience to ensure every new colleague feels genuinely welcomed into Inntravel. From day one, they will experience what it means to work for a specialist brand and understand how collaboration across our teams is at the heart of what makes our holidays so special for our customers.



Target

- **We will introduce new interview toolkits to reflect our values.**
- **We will refresh our staff onboarding experience.**

Engagement Champions

Our Engagement Champions are a dedicated group of ten employees who are committed to making Inntravel an even better place to work. They act as advocates for their colleagues, bringing ideas, feedback, and initiatives that enhance employee experience across the organisation. The group meets six times a year, with the agenda collaboratively set by all members to focus on the topics that matter most to employees. Engagement Champions play a key role in shaping a positive, inclusive, and engaging workplace culture.



Social Team

Our Social Team is at the heart of everything fun at Inntravel. They organise a wide range of special events, from the much-anticipated Christmas party to spirited Halloween dress-up competitions between departments. By planning engaging activities, the Social Team helps bring our people together, strengthens connections across teams, and creates a vibrant, inclusive culture where everyone feels part of the Inntravel family.



Sustainability Team

We have eight sustainability champions from across Inntravel's departments, who meet monthly as a group with our Sustainability Lead. Each spends approximately 10% of their time on sustainability initiatives. These range from our monthly programme of staff sustainability engagement to our annual carbon audit, alongside acting as a champion for sustainability within their department.



Health and Wellbeing Team

Our Health and Wellbeing Team, composed of trained Mental Health First Aiders, plays a vital role in supporting and prioritising the mental and physical wellbeing of our employees. They provide guidance and support for colleagues, while also developing a comprehensive calendar of wellbeing initiatives throughout the year. One particularly popular initiative is our on-site health checks, delivered in partnership with our provider, Blue Crest.



Experiencing our holidays

Understanding the uniqueness of our holidays is key to be able to sell and create them for our customers. We are so committed to our mission of 'walking every step', we operate a programme for employees to go and experience our holidays.

In 2025, 51 members of staff took part in 15 trips. In 2026, we will run 16 trips for staff and travel agents. Staff members will also take part in our re-walk program ([page 14](#)) with 11 trips planned.

Target



- We will introduce new interview toolkits to reflect our values.
- We will refresh our staff onboarding experience.

"I've always cared about sustainability, and joining the sustainability team has given me the chance to bring my creativity and enthusiasm into the workplace. I love creating hands-on, positive ways for colleagues to get involved, making meaningful changes through fun and interactive engagement. Small steps really do make a difference, and together we're building a culture we can all be proud of."

Tracey

"Even the smallest gestures can help colleagues feel cared for and connected, which is one of the reasons I love being a Mental Health First Aider. It's incredibly rewarding to help people feel valued and included, while also raising awareness of wellbeing topics that can affect them and those they work closely with"

Becky



Governance and reporting

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 *Sagres, Portugal*





Sustainability governance




*Omaha Beach,
Normandy, France*



Hopfensee, Germany

Oversight of sustainability

- During the 2025 reporting year, the Hotelplan UK **Board of Directors**, including our Sustainability Director and HR Director, provided top-level oversight of our approach to Sustainability and People.
- At Inntavel, our **General Management Team (GMT)** are accountable for implementing our Sustainability and HR programmes at a brand level. Our Managing Director and members of our GMT are responsible for approval of the targets and content within this report.
- Inntavel's sustainability strategy is led by our Sustainability Lead and overseen by our Director of Product, who sits on our GMT. Our People initiatives are led by our Head of HR, who is a member of our GMT.

Bonus payments linked to environmental and social measures

During the reporting year, our UK Board of Directors and their direct reports were eligible for bonus payments based equally on achievement of profit, planet and people targets – profit targets must be met for the other two to be triggered.





Our stakeholders

We understand the importance of strong relationships with our stakeholders. As part of our B Corp certification process, we updated our legal governance structure to require consideration of stakeholders in our decision-making.



Calella de Palafrugell, Spain

Examples of our stakeholder engagement

Stakeholder	Rationale	How we engage	Example outcome
Staff	We have 84 staff, who are central to our success.	Annual survey, engagement champions, monthly all-staff meetings, anonymous feedback channels.	Our Engagement Champions help build an inclusive workplace culture (page 31).
Suppliers	We rely on trusted partners from hoteliers to transport providers to deliver exceptional holidays.	Email, surveys, and face-to-face meetings.	We assessed hotel carbon footprints via survey and webinars, informing our carbon reduction plan and paving the way for more focused supplier engagement (page 13).
Customers	Customer insights shape our holidays and sustainability priorities.	Feedback surveys, customer panel, research projects, buying-intention survey.	Two face-to-face customer panels helped shape our approach to website user experience and customer content (page 20).
Community	We aim to create positive impact in destinations and local to our office.	Direct contact with charities, schools, and through hotel partners.	Charitable support and staff volunteering for local causes (pages 24–27).
Partners	Collaboration strengthens our influence and innovation, rationale with partners from universities to tourist boards to the B Corp community.	Regular meetings and joint projects.	Work with Exeter University on rail travel research to inform industry tools and our approach (page 12).
Environment	As a proxy for 'the environment' we engage with charity partners, carbon removal partners, and expert advisers.	Regular meetings, dialogue, and collaboration.	Meetings identify opportunities for impactful support and action for grassroots environment projects or carbon removal (pages 11–18).



Case study: Supporting freelance writers

In 2025, we introduced our [Freelance Writer Manifesto](#) to make hosted press trips fairer and more financially sustainable for freelance travel writers. The initiative reduces personal costs, respects writers' time, and provides additional earning opportunities for them.





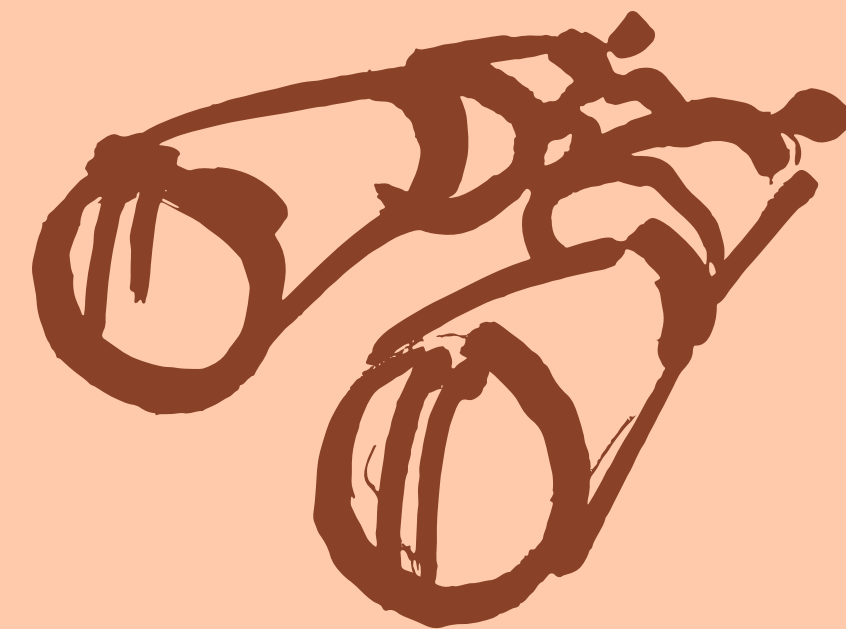
Targets summary 2026



📍 *Seefeld, Austria*

Setting targets holds us to account and helps drive our performance forward. This is the first year we have formally agreed targets across our sustainability and people agenda. We will report progress against each one in next year's impact report.

We support progress towards the UN Sustainable Development Goals (SDGs) as a framework that allows for long-term, collaborative action, and our goals have been mapped against the SDGs. The icons to the right indicate where we believe we have the greatest potential for impact.



Targets

Planet



Our goal is a 50% reduction in our greenhouse gas intensity by 2030 compared to 2018/19.

We will reduce our greenhouse gas emissions intensity by 8% in 2026.

We will increase rail use for business travel by launching internal guidance to support our 'rail first' approach.

We will run at least one further hotel engagement session to provide guidance and shared learning on carbon reduction.

We will increase the number of staff with Carbon Literacy Certification to 50% in 2026.

We will increase the number of hotels that have completed our carbon survey to 25%.

Our goal is to contribute to restoring and protecting 30% of land and water for biodiversity by 2030 and to reduce our impact on natural resources.

We will develop a roadmap to prioritise and progress the actions from our materiality review with Biodiversify.

We will explore ways to build the work of one of our charity partners into at least one holiday in 2026.



Targets continued

Community impact



Our goal is to positively impact the communities our holidays visit, as well as those local to our office.

We will build a framework to measure our community impact and inform decision making.

We will continue to make a donation to each of our three charity partners for every customer booking.

50% of volunteer days will be used (all staff can take up to two volunteer days per year).

Our people



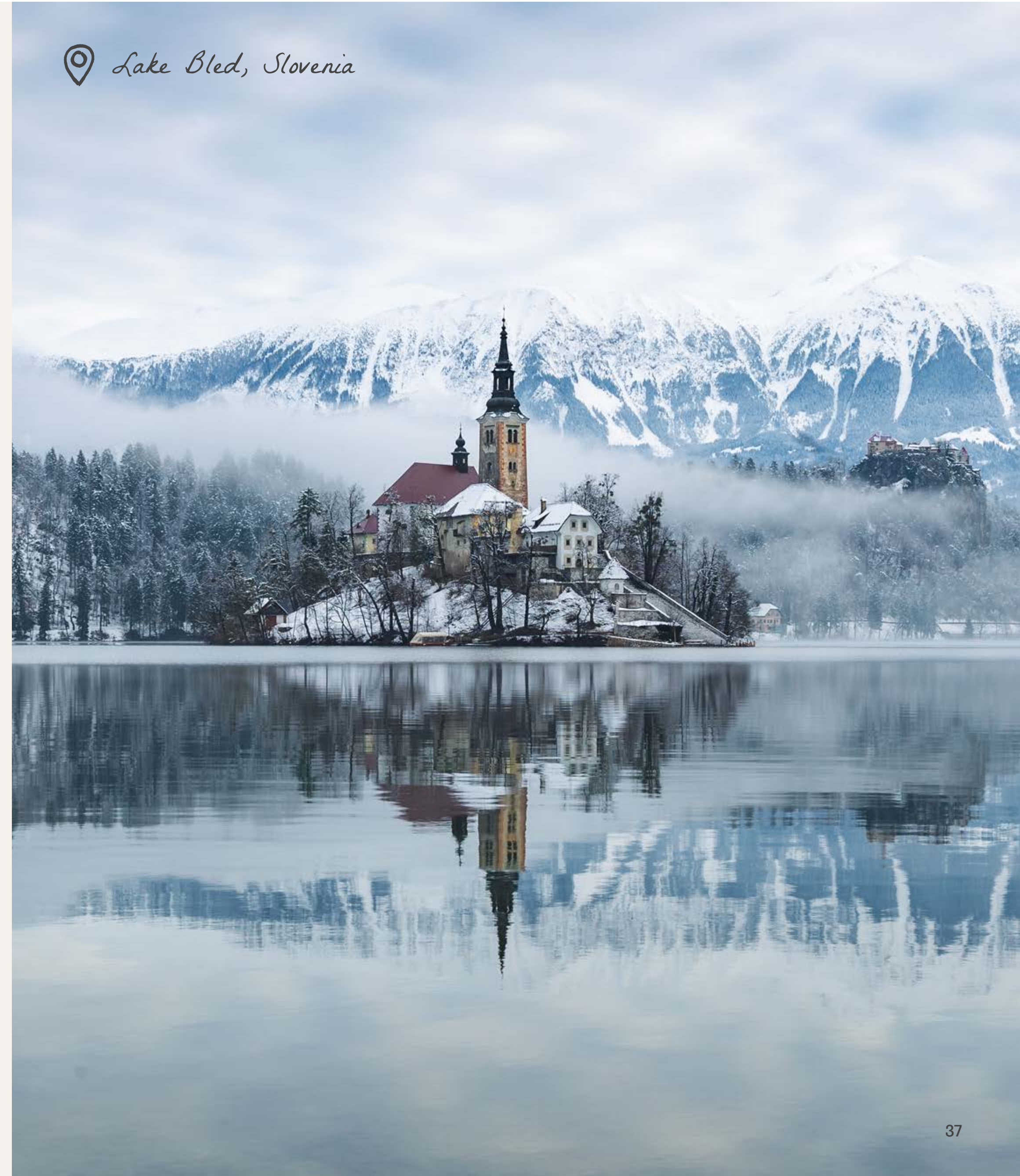
Our goal is to create a culture where everyone feels they can truly be themselves where there is equal opportunity to flourish through our company values of trust, collaboration, passion, courage, and responsibility.

All hiring managers trained to hire inclusively to improve the candidate experience.

We will introduce new interview toolkits to reflect our values.

We will refresh our staff onboarding experience.

Lake Bled, Slovenia





Data

Carbon emissions

	FY2019 (baseline)	FY2023	FY2024	FY2025
Tonnes CO ₂ e				
Scope 1	17	18	26	32
Scope 2	0	14	7	0
Scope 3 total	11,566	14,120	15,316	11,793
Scope 3: holidays	2,126	2,090	2,106	1,960
Scope 3: business	275	283	441	430
Scope 3: Intravel-booked travel to holidays	2,901	2,738	2,861	2,232
Scope 3: Customer-booked travel to holidays	6,264	9,009	9,908	7,171
Absolute total	11,583	14,152	15,349	11,825
Intensity excluding customer-booked travel to holidays (tonnes CO ₂ e per person per night)	0.042	0.039	0.038	0.034
(% change since baseline in brackets)	(–)	(-7.1%)	(-9.5%)	(-19%)

	FY2024	FY2025
% of staff that were certified Carbon Literate at year end	0	34
% of hotels that have completed our carbon survey	10	15
% customers travelling at least one way by rail to their holiday	5	5
Contracted carbon removal (tonnes)	1,304	1,217
£ invested in carbon removals*	68,731	147,068

* Reported figures are amounts invested during the reporting year. Differences between 2024 and 2025 reflect timings of payments.

Charitable giving

	FY2024	FY2025*
Cash contribution (£)**		
Rewilding Britain	29,835	62,529
Wild Ingleborough	35,000	14,944
Conservation Collective	30,000	15,700
Other local charitable donations	6,920	3,608
Match-funding for staff fundraising	2,750	3,443
Time contributions		
Staff volunteering: days	54	49.5
Staff volunteering: value of time contribution (£)	7,026	6,441
Total (£)	111,531	106,665
Causes supported by category		
Health	8,250	3,443
Environment	93,081	90,965
Social welfare	10,200	8,000
Causes supported by location		
UK	81,531	90,965
Europe (non-UK)	30,000	15,700
Outputs		
Donation leveraged (£) through Water-to-Go	–	1,100

* FY2025 was a 14-month period from 1 November 202–31 December 2025

** Reported figures are amounts donated during the reporting year. Differences between 2024 and 2025 reflect timings of payments. Donations paid in early 2026 will be reflected in next years' Impact Report.

Bias disclosure

The authors of this report identify as white, come from Britain, and are degree educated. We recognise that our views and experiences may be influenced by our social and cultural backgrounds and may not fully capture the diverse perspectives present in society.

We have made every effort to approach this report with objectivity and impartiality, but acknowledge the potential for unconscious biases. We encourage readers to critically evaluate our content and – if alternative perspectives have been missed – feed back to us so we can continuously improve the quality and fairness of our work.

Contact: please e-mail sustainability@inntravel.co.uk with questions or feedback.

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Front cover image: South Tyrol, Italy



Inntravel